

07108880 Group 80710



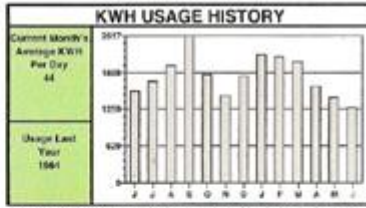
South Central Arkansas  
Electric Cooperative, Inc.  
1140 Main Street  
P.O. Box 476  
Arkadelphia, Arkansas 71923-0476

Your Local Energy Partner

Telephone: (870) 246-4701  
FAX: (870) 246-6223

For Customer Service 1-800-814-2931  
WEBSITE: [www.scaec.com](http://www.scaec.com)

YOUR NAME  
YOUR ADDRESS  
ARKADELPHIA, AR 71923-8452



OFFICE HOURS: 8:00 AM to 5:00 PM, Monday through Friday  
24 Hour Night Deposit Box is available for your convenience.

Failure to receive bill does not avoid payment. Accounts not paid by the due date are subject to disconnection. If you have questions about your bill, or have trouble paying your bill by the due date, please contact our office. Delayed Payment Agreements are available to qualified members.

Account No.	Service Location/911 Address	Map Location	Rate	Bill Reference			
10048600	YOUR LOCATION	99 99 99 99	RES01	REGULAR			
Meter Number	Service From	Service To	Days	Prev Read	Pres Read	Mult	KWH Usage
38639072	04/27/2009	05/26/2009	29	3165	4445	1.00	1280
Activity Since Last Bill		Current Bill Information			\$ Amount		
Previous Balance	149.54	BALANCE PRIOR TO THIS BILLING			9.00		
Payments	-149.54	CUSTOMER CHARGE			12.50		
Other Adjustments	0.00	ENERGY CHARGE			91.19		
Balance Prior to this Billing	0.00	COST OF DEBT ADJ			5.43		
		ENERGY ADJ			6.52		
		STATE SALES TAX			8.94		
		COUNTY SALES TAX			1.73		
		TOTAL CURRENT CHARGES			124.31		
PAY YOUR BILL ONLINE BY SIGNING UP FOR EBILL @WWW.SCAEC.COM LOOK HERE FOR IMPORTANT INFORMATION MESSAGES!		Mailing Date	05/26/2009	Total Due	124.31		

For OUTAGES, check your breakers first. Check with neighbors to see if their power is off. Call our office for 24 HOUR emergency service. Give the name, address, and account number as listed on bill.

Return This Portion With Your Payment - Bring Entire Bill When Paying at the Office

ACCOUNT NAME: YOUR NAME

TOTAL AMOUNT DUE:	124.31
BILL DUE DATE	06/12/2009
ACCOUNT NO.	10048600

Please help us update our records

Address (City, State, Zip)  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone Number: \_\_\_\_\_

SOUTH CENTRAL ARKANSAS  
ELECTRIC COOPERATIVE  
PO BOX 476  
ARKADELPHIA, AR 71923-0476



### Customer Charge

Customer charge is better known as the service availability or base charge for electricity. This charge is a flat fee designed to recover a portion of the cost of delivering electric energy to members. Customer charge includes investment in poles, wires, transformers, and other equipment required to provide electricity. It also includes operational expenses, such as line maintenance & right-of-way clearing.

### Demand Charge

Demand is the rate at which electric energy is used at any instant or averaged over any designated period of time and is measured in kilowatts (kW). The demand kW is measured by the electric meter as the highest average demand in any 15-minute period during the month. This is the amount of electric load required by the customer's equipment operating at any given time. Transmission and distribution utilities must have sufficient electric capacity such as properly sized transformers, service wires and conductors to meet kW demand.

### Energy Adjustment

SCAEC is a distribution cooperative that does not generate any of the electricity it sells. We operate as an energy "wholesaler," buying electricity in bulk to benefit members. The energy adjustment is a charge to reimburse the Cooperative for the actual cost of the power purchased. To calculate the energy adjustment on your bill, multiply the kWH usage x current billing factor.

### Cost of Debt Adjustment

At the time that rates are set for an electric cooperative, costs are required to upgrade the distribution system. Quarterly, the cooperative compares the amount of debt costs collected through its base rates and the actual debt costs incurred in its operations. To calculate cost of debt adjustment on your bill, multiply your KWH usage x the current billing factor.